

## TERMS & CONDITIONS OF SALE

### Minimum Billing

Orders under \$50.00 NET will be subject to a \$5.00 minimum billing charge.

### Pre-Paid Terms

Freight, duty and brokerage will be prepaid on orders shipped to one location of \$1,300.00 net (or more) from one of Boshart Industries locations in Milverton or North Carolina, within the Continental United States excluding Alaska and Hawaii.

### Errors, Shortages, Etc.,

Any shipping errors or damaged goods must be reported within 30 days upon receipt of goods.

### Warranty

Boshart Industries LLC warrants this product to be free of defects in material and workmanship for a period of 1 year, unless otherwise stated, from date of purchase. The warranty covers the replacement of the defective product only and does not include damage or labour costs incurred. Faulty installation, abuse and/or misuse of product in a manner that is not intended voids this warranty.

The policy at Boshart Industries LLC has been to issue credit or replace product on warranty claims upon confirming the validity of the warranty claim. Boshart Industries LLC reserves the right to request that any or all products being claimed for warranty be returned for inspection.

All warranty returns must have a RA (Return Authorization) before being returned. RA's are valid for a period of 30 days from date of issue. Goods will be returned on the instruction of Boshart Industries Inc.

### Restocking Charge

A minimum restocking fee of 25% will be charged for products purchased within the last year. Anything purchased over 1 year old is subjected to an additional 5% per year.

### Obsolete Products

Boshart Industries LLC reserves the right to make changes in pattern, design or materials as required without prior notice. Products that have become obsolete by reason of design change or discontinued by the manufacturer may not be returned for credit.

### Special Orders / Manufactured Products

Products made to a customer's specifications are not returnable or refundable. Request for cancellation of such orders will not be granted if the manufacture of the product is in process or if the manufacturer has purchased the necessary material. POR items are considered non-stock items and cannot be returned.

### ISO Certification

A number of Boshart Industries LLC suppliers have obtained ISO Certification. Boshart Industries will acknowledge these companies in their catalogue when the situation applies.

### Prop65

Components may not meet Prop 65. Contact Boshart Industries head office for more information. PH 1-800-561-3164

### Warehouse Locations

Milverton: 25 Whaley Ave, Milverton, ON, Canada N0K 1M0  
Charlotte: 3601 Woodpark Boulevard, Charlotte, NC, USA 28206