

TERMS & CONDITIONS OF SALE

Minimum Billing

Orders under \$50.00 NET will be subject to a \$5.00 minimum billing charge.

Pre-Paid Terms

When freight is prepaid, Boshart Industries Inc. has the choice of how products are shipped. If a prepaid shipment requires special shipping, the difference will be charged to your invoice.

Ontario, Quebec:

Freight will be prepaid on orders of \$1000.00 net or more to one location, unless otherwise specified.

Alberta, Saskatchewan, Manitoba, New Brunswick, Nova Scotia, Prince Edward Island:

Freight will be prepaid on orders of \$1250.00 net or more to one location, unless otherwise specified.

Northwest Territories, Yukon, Nunavut, British Columbia, Newfoundland (includes Labrador):

Freight will be prepaid on orders of \$1500.00 net or more to one location, unless otherwise specified.

Errors, Shortages, Etc.,

Any shipping errors or damaged goods must be reported within 30 days upon receipt of goods.

Warranty

Boshart Industries Inc. warrants this product to be free of defects in material and workmanship for a period of one year, unless otherwise stated, from date of purchase. The warranty covers the replacement of the defective product only and does not include damage or labour costs incurred. Faulty installation, abuse and/or misuse of product in a manner that is not intended voids this warranty.

The policy at Boshart Industries Inc. has been to issue credit or replace product on warranty claims upon confirming the validity of the warranty claim. Boshart Industries Inc. reserves the right to request that any or all products being claimed for warranty be returned for inspection.

All warranty returns must have a RA (Return Authorization) before being returned. RA's are valid for a period of 30 days from date of issue. Goods will be returned on the instruction of Boshart Industries Inc.

Restocking Charge

A minimum restocking fee of 25% will be charged for products purchased within the last year. Anything purchased over 1 year old is subjected to an additional 5% per year.

Obsolete Products

Boshart Industries Inc. reserves the right to make changes in pattern, design or materials as required without prior notice. Products that have become obsolete by reason of design change or discontinued by the manufacturer may not be returned for credit.

Special Orders / Manufactured Products

Products made to a customer's specifications are not returnable or refundable. Request for cancellation of such orders will not be granted if the manufacture of the product is in process or if the manufacturer has purchased the necessary material.

POR items are considered non-stock items and cannot be returned.

ISO Certification

A number of Boshart Industries Inc. suppliers have obtained ISO Certification. Boshart Industries will acknowledge these companies in our catalogue when the situation applies.